binarywave

SmartTrack

Enterprise Operational Intelligence

Visibility

Isolating operational issues in a multi-server SharePoint environment is a challenging and time consuming task. Operations personnel waste tremendous time and energy collecting, parsing and examining log files to isolate functional errors and maintain service level agreements. Not anymore. Introducing SmartTrack, a cloud-based, ITIL-compatible event management solution for Microsoft SharePoint. SmartTrack takes the detective work out of operations management by aggregating event data across multiple servers and farms, delivering real-time health scoring and advanced analytics in a modern, touch-optimized web portal.

Insight

SmartTrack provides detailed information on the nature and cause of abnormal events within any SharePoint environment, from a single local farm to multiple, geographically-distributed farms. Live dashboards display critical operational indicators in real-time. Detailed reports enable trend identification and root cause analysis with a rich set of charts and graphs. And integration with third-party monitoring tools means everything you need to know about your SharePoint environment can be found in one centralized console.

Action

The interactive dashboards in SmartTrack provide up-to-the-minute information on all aspects of farm operation. Events which exceed established baselines are automatically flagged as alerts and displayed prominently in the console, allowing operations personnel to react in real-time to changing conditions within their environment. The advanced health scoring metrics give a clear visual indication when conditions are degrading or trending in a negative direction. SmartTrack takes the guesswork out of administering complex SharePoint environments by providing the right information, at the right time, to enable proactive platform management.
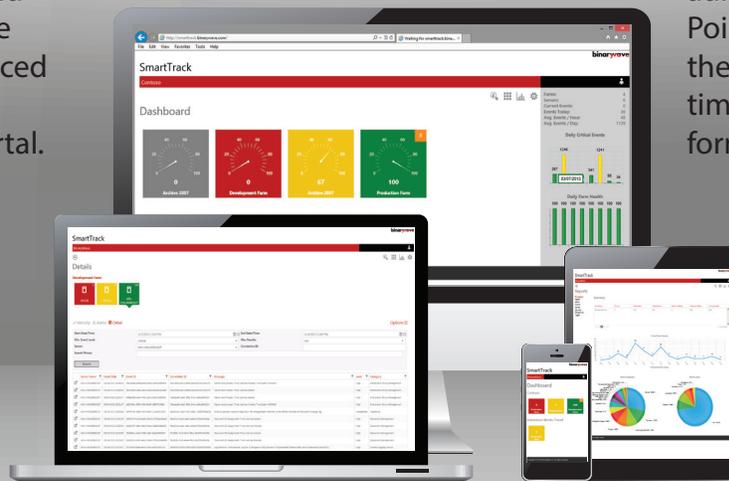
SmartTrack

Dashboards • Event Processing • Visualization • Root Cause Analysis

Metrics • Benchmarks • Health Scoring • Data Aggregation